



# *Safeguarding Policy*



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## **Introduction**

This document is the Child Protection Policy for Maidstone Warriors Basketball Club, which will be followed by all members of the organisation and followed and promoted by those in the position of leadership within the organisation.

The purpose of the organisation is to provide basketball to all age groups, gender and physical ability from age 6 to adult ages.

The organisation undertakes activities with children in the absence of their parents/carers, but parents and carers are encouraged to be present at those times if they so wish.

We know that being a young person makes them vulnerable to abuse by adults. The purpose of this policy is to make sure that the actions of any adult in the context of the work carried out by the organisation are transparent and safeguard and promote the welfare of all young people.

If any parent or young person/child has any concerns about the conduct of any member of the organisation, this should be raised in the first instance with Chris Fairs the Club Secretary and designated child protection contact.

This document is written in line with the 'Working Together to Safeguard Children' produced by the Department of Health in 2010.

### **Principles upon which the Child Protection Policy is based.**

- The welfare of a child or young person will always be paramount.
- The welfare of families will be promoted.
- The rights, wishes and feelings of children, young people and their families will be respected and listened to.
- Those people in positions of responsibility within the organisation will work in accordance with the interests of children and young people and follow the policy outlined below.
- Those people in positions of responsibility within the organisation will ensure that the same opportunities are available to everyone and that all differences between individuals will be treated with respect.

## **Acknowledgements**

This document is based upon Basketball England's version of the 'Child Protection Policy & Procedures (Safeguarding Children, Young People & Vulnerable Adults) 2015

***In the document the term 'parent' will be used but also refers to carers or guardians. 'Staff' refers to anyone in a paid or voluntary role in basketball.***

## **BASKETBALL ENGLAND POLICY STATEMENT**

Every person involved in basketball has a legal and moral responsibility to protect young people from abuse.

All individuals including players, match officials, coaches, administrators, club officials and spectators agree to abide by this policy as well as all other Basketball England policies. All such individuals, by participating or being involved in Basketball under the jurisdiction of Basketball England, are deemed to have assented to this and as such recognise and accept their responsibility to be aware of the relevant principles and accountabilities.

## **Responsibilities**

**All Basketball England clubs and affiliates will:**

- accept the moral and legal responsibility to implement procedures to provide a duty of care for young people and vulnerable adults, safeguard their wellbeing and protect them from abuse;



- respect and promote the rights, wishes and feelings of young people and vulnerable adults;
- recognise that some young people and vulnerable adults could face additional barriers to getting help because of additional vulnerabilities which could include their ethnicity, gender, age, religion, disability, sexual orientation, social background or culture.
- ensure they adopt best practice to safeguard and protect young people and vulnerable adults from abuse, and to reduce the likelihood of allegations being made against themselves.
- accept and abide by the Safeguarding Policy and Procedures and the Basketball England Code of Ethics and Conduct as well as all other policies and procedures;
- respond appropriately to any complaints about poor practice or allegations of abuse.

## Principles

**The guidance given in the procedures is based on the following principles:**

- the child's welfare is paramount;
- all young people and vulnerable adults, regardless of any personal characteristic including their age, gender, ability, any disability they may have, culture, racial origin, religious belief and sexual identity have the right to protection from abuse;
- a child is recognised as being under the age of 18 years (Children's Act 1989 definition);
- an adult has a moral and statutory duty for the care, custody and control of any person under the age of 18 under their supervision;
- all incidents of poor practice or suspicions of poor practice and allegations of abuse will be taken seriously and responded to swiftly and appropriately;
- all young people and vulnerable adults have a right to play the game of basketball in an enjoyable and safe environment;
- young people and vulnerable adults have a right to expect appropriate support in accordance with their personal and social development with regard to their involvement in the game of basketball;
- it is the responsibility of the child protection experts and agencies to determine whether or not abuse has taken place but it is everyone's responsibility to report any concerns.

**All those involved in the management of young players in basketball have a duty to ensure they are:**

- allowed access to the game in a way that is appropriate for their age and ability;
- coached and trained by appropriately qualified people;
- not required to play in so many games, or to attend training sessions, as to become a threat to their wellbeing;
- not subjected to verbal or racial abuse from any source, especially from the bench and spectator gallery, including references to height, weight etc;
- not subjected to bullying, threats or undue pressure from any source;
- encouraged to achieve their full potential at all levels;
- instructed on how to behave, both on and off the court;
- afforded respect and value in a playing and training situation and any other basketball environment.

## Equality

All people have the same rights to be safeguarded from abuse but it should be recognised that some children may face additional vulnerabilities and extra barriers to getting help. This could be because of their personal characteristics such as race, gender, age, religion, disability, sexual orientation, social background or culture. There should be awareness that these characteristics may mean that they are at greater risk of abuse because of factors such as prejudice, discrimination, reduced ability to resist or report abuse, communication barriers or myths based on stereotypes.

## Promoting good practice

Child abuse, particularly sexual abuse, can generate strong emotions in those having to deal with such an allegation. It is important to understand these feelings and not allow them to interfere with your judgement about what action to take. Abuse can occur within many situations including the home, school and the sporting



environment. Some individuals will actively seek employment or voluntary work with young people in order to harm them.

A teacher, coach or club volunteer may have regular contact with young people and be an important link in identifying cases where protection is needed. All suspicious cases of poor practice or alleged abuse should be reported following the guidelines in this document. When a person enters a club having been subjected to abuse outside the sporting environment, sport can play a crucial role in improving the person's self-esteem. In such instances the club must work with the appropriate agencies to ensure the young person receives the required support.

All personnel should be encouraged to demonstrate exemplary behaviour in order to protect young people and to protect themselves from allegations. In addition, the following are common sense examples of good practice and how to create a positive culture when working in basketball:

- always putting the welfare of each young person first, before winning or achieving goals;
- always working in an open environment (e.g. avoiding private or unobserved situations and encouraging an open environment with no secrets);
- building balanced relationships based on mutual trust which empowers young people to share in the decision-making process;
- making sport fun, enjoyable and promoting fair play;
- giving enthusiastic and constructive feedback rather than negative criticism;
- treating all young people equally and with respect and dignity;
- maintaining a safe and appropriate distance both emotionally and physically (e.g. it is not appropriate for an adult to have an intimate relationship with a young person or vulnerable adult or to share a room with them);
- keeping up to date with the technical skills, qualifications and insurance in sport;
- ensuring that if mixed teams are taken away, they should always be accompanied by male and female staff;
- ensuring that at tournaments or residential events, adults should not enter children's rooms or invite children into their rooms unless in an emergency. If an adult is working in a supervisory capacity, they should only enter children's rooms when accompanied by another adult;
- being an excellent role model - this includes not smoking or drinking alcohol whilst supervising children and promoting a healthy diet;
- recognising the developmental needs and capacity of children – avoiding excessive training or competition and not pushing them against their will;
- securing parental consent in writing to act in loco parentis, if the need arises to give permission for the administration of emergency first aid and/or other medical treatment;
- keeping a written record of any injury that occurs, along with the details of any treatment given, which is then reported to the parents at the first opportunity;

## **Coaching Ratios**

Coaches working with young people should not work in isolation. It is important to have the correct level of supervision from a health and safety point of view so that coaches reduce the risk of injury to players and ensure adequate cover remains in case of an emergency. Good practice means at least one other adult in addition to the head coach should be present at every session to supervise. The additional adults do not need to be qualified coaches as long as the ratio of coaches: players are met. Participants aged under 17 should not be included in staffing ratios even if they have coaching qualifications.

The level of supervision should take account of:

- ability and experience of the players;
- the age and any disabilities or special requirements of any of the young people;
- the activity being undertaken;
- the geography of the facilities being used (i.e. restricted access to sports hall or outdoor court);
- the 'risk assessment' of the activity and facility.



When working with groups of children under 8 years of age government guidance states clearly that there should be one supervising adult for every 6 children (Care Standards Act 2000). When working with young people aged over 8 years old the ideal coaching ratio is one coach for every 8-12 players. If there is an accident or an incident which may mean a member of staff has to leave, you should ensure that there are enough people remaining to supervise the group.

A person cannot become a qualified Level 1 coach until they are 16 years old, and it is expected that the person leading the session will be at least Level 2 qualified (for which you have to be 18 years old). Young people can become involved in coaching but they should be assisting qualified coaches and not delivering sessions until they are appropriately qualified.

### **Parents as supervisors**

Parents should be encouraged to accompany their children to activities, but they should not be included in supervision calculations unless they are members of the club and acting in a volunteering role or other capacity during the activity. In these circumstances, they should meet all appropriate requirements in terms of;

- appropriate background checks through the club induction process;
- clarity about their role and responsibilities; • who has overall responsibility for the group;
- what is acceptable practice.

### **Changing rooms**

Where practical, children should be supervised at all times in the changing rooms by two members of staff. Adult staff should not change or shower at the same time using the same facility as players. Staff of the opposite gender should not be present whilst players are showering or changing. For mixed gender teams, separate facilities should be made available. If a young person is uncomfortable changing or showering in public, no pressure should be placed on them to do so and they should be encouraged to do this at home. If the club has children with disabilities, involve them and their parents in deciding how they should be assisted and ensure they are able to consent to the assistance that is offered but club members should avoid taking on the responsibility for tasks for which they are not appropriately trained.

All players and staff should be aware that no photographic equipment (including cameras, video cameras, mobile phones) should be used in the changing room environment.

### **Late collection**

#### **In cases of late collection, staff should:**

- attempt to contact the child's parent on their contact numbers;
- use the alternative contact name/number if possible;
- wait with the child at the sport facility, with other staff or parents present if possible;
- remind parents of the policy relating to late collection.

#### **In cases of late collection, staff should not:**

- take the child home or to any other location without speaking to their parents;
- send the child home with another person without permission from a parent;
- leave the child on their own;
- ask the child to wait in a vehicle or sport facility with you alone.

### **Photography**

Maidstone Warriors Basketball Club is committed to ensuring young people are protected from the inappropriate use of their images. No images should be taken at junior games, training or events without the necessary consent being obtained first including for how the images will be used, especially if this is on websites and in other publications. There is also a need to ensure the opposition have obtained consent from parents and are then able to give consent for images to be taken.



There is no intention to prevent coaches using videoing as a legitimate coaching aid, but players and their parents should be aware that this is part of the coaching programme and informed consent should be gained in writing, with care taken in the storing of such images.

Please see the photography guidance and templates for further information.

### **Relationships of trust**

“The inequality at the heart of a relationship of trust should be ended before any sexual relationship begins.” *Caring for Young people and vulnerable adults and the Vulnerable? Guidance for preventing abuse of trust (Home Office, 1999)*. This statement recognises that genuine relationships can occur between the different levels of participants in a group. However appropriate boundaries should be upheld, especially when one person is aged under 18 or a vulnerable adult. The power and influence that a member of staff has over someone attending a group or activity cannot be under-estimated. If there is an additional competitive aspect to the activity and one person is responsible for the other’s success or failure to some extent, then the dependency will be increased. It is therefore vital for people to recognise the responsibility they must exercise in ensuring that they could not be considered to have abused their positions of trust.

Coaches should be careful to ensure that the appropriate boundaries remain in their working relationships between themselves and all players, especially those aged under 18 years. Although children aged over 16 years can legally consent to sexual activity, it is inappropriate and extremely poor practice for an adult to pursue a relationship with a young person with whom they are in a position of trust. In some cases, ‘abuse of trust’ is a criminal offence (Sexual Offences Amendment Act 2000 - UK wide). Whilst the coach-player relationship exists, coaches should not enter into an intimate relationship with players aged under 18 years old, and should be aware that in some cases, such as if they have met through a school team, a relationship could be considered inappropriate or criminal by the statutory agencies.

### **Appropriately qualified and vetted**

It is essential that all people working or volunteering with children are appropriately vetted. Maidstone Warriors Basketball Club develops a safe recruitment process based on the Basketball England guidance to include procedures such as checking documents to confirm the person’s identity, obtaining references and conducting an interview if possible. For all roles which are eligible, an enhanced DBS is completed.

It is essential that those working with children are appropriately experienced or mentored/supervised until they have gained experience. People in any role at a club which involves working/volunteering with children should undertake regular safeguarding training to refresh and update their knowledge.

Coaches working with children should hold appropriate coaching qualifications and must be proactive in safeguarding by taking responsibility for familiarising themselves with any relevant guidance, policies or procedures.

It is mandatory for all licenced coaches of junior teams who are eligible for a DBS disclosure to hold a valid and satisfactory DBS certificate.

## **Recognition of poor practice and possible abuse**

Our Staff and volunteers at the club are not expected to be experts at recognition of child abuse. However, they do have a responsibility to act if they have any concerns about the behaviour of someone (an adult or young person) towards a child and to follow the reporting procedures in this document.

### **Poor practice**

Allegations may relate to poor practice where an adult’s or another young person’s behaviour is inappropriate and may be causing concern/harm to a child. In the application of this policy, poor practice includes any behaviour bringing the game into disrepute of a child protection nature or contravening any Basketball England policy or guidance, infringing an individuals’ rights and/or is a failure to fulfil the highest standards of care.



### **Examples of poor practice never to be sanctioned:**

- use of excessive, physical or humiliating punishments;
- failure to act when you witness possible abuse or bullying;
- being unaware of or breaching any Basketball England policy such as the Code of Ethics and Conduct;
- spending excessive amounts of time alone with young people away from others;
- inviting or allowing young people into your home where they will be alone with you;
- engaging in rough, physical or sexually provocative activity, including horseplay;
- allowing or engage in any form of inappropriate touching;
- allowing young people to use inappropriate language unchallenged;
- making sexually suggestive comments even in fun;
- reducing a person to tears as a form of control;
- allowing allegations made by a young person to go unchallenged, unrecorded or not acted upon;
- doing things of a personal nature for young people that they can do for themselves;
- sharing a bedroom with a young person you are not related to, even with parental permission.

**N.B.** We would usually recommend that personal care for very young or disabled children is not undertaken by coaches or other team staff. If a child is disabled to the extent that they need assistance with personal care, this should be carried out by their parent or carer.

**If any of the following incidents should occur, you should report them immediately to another colleague and make a written note of the event. Parents should also be informed of the incident:**

- if you accidentally hurt a player;
- if he/she seems distressed in any manner;
- if a player misunderstands or misinterprets something you have said or done.

### **Abuse**

Somebody may abuse a young person by inflicting harm, or by failing to act to prevent harm. Young people may be abused in a family or in an institutional or community setting by those known to them or, more rarely, by a stranger.

The effects of abuse can be extremely damaging and if untreated, they may follow a person into adulthood. For example, a person who has been abused as a child may find it difficult or impossible to maintain stable, trusting relationships, become involved with drugs or prostitution or attempt suicide.

### **Indicators of Abuse**

**Indications that a young person may be being abused include the following:**

- unexplained or suspicious injuries such as bruising, cuts or burns, particularly if situated on a part of the body not normally prone to such injuries;
- an injury for which the explanation seems inconsistent;
- the young person describes what appears to be an abusive act involving him/her;
- someone else (a young person or adult) expresses concern about the welfare of another;
- unexplained changes in behaviour (e.g. becoming very quiet, withdrawn or displaying sudden outbursts of temper);
- inappropriate sexual awareness;
- engaging in sexually explicit behaviour;
- distrust of adults, particularly those with whom a close relationship would normally be expected; •  
has difficulty in making friends;
- is prevented from socialising with other young people;
- displays variations in eating patterns including overeating or loss of appetite;





- sudden weight change;
- becomes increasingly dirty or unkempt.

It should be recognised that this list is not exhaustive and the presence of one or more of the indicators is not proof that abuse is actually taking place. A good working relationship with parent/guardians will help to identify any concerns that a young person may be experiencing, e.g. family bereavement which could cause some of the changes listed above.

**Remember it is not the responsibility of those working in basketball to decide if child abuse is occurring but it is their responsibility to act on any concerns by reporting them.**

### **Vulnerable Adults**

The Safeguarding Vulnerable Groups Act 2006 defines a vulnerable adult as;

- Those in residential accommodation provided in connection with care or nursing or in receipt of domiciliary care services
- Those receiving health care
- Those in lawful custody or under the supervision of a probation officer
- Those receiving a welfare service of a prescribed description or direct payments from a social services authority
- Those receiving services, or taking part in activities, aimed at people with disabilities or special needs because of their age or state of health
- Those who need assistance in the conduct of their affairs

### **Indicators of Abuse in a Vulnerable Adult**

At first, you might not recognise the signs of abuse. They may appear to be symptoms of dementia or signs of the elderly person's frailty. Some examples of adult abuse include:

- Changes in personality or behaviour in the person being abused.

Physical abuse:

- Unexplained signs of injury such as bruises, burns or scars, or more serious unexplained injuries such as broken bones.
- Report of a person taking too much of their medicines or not taking their medicines regularly (a prescription has more remaining than it should).

Emotional abuse:

- Threatening, belittling, or controlling behaviour by the abuser.
- Behaviour from the abused person that seems like dementia, such as rocking, sucking, or mumbling to themselves.

Neglect

Financial Exploitation

### **Additional Vulnerabilities**

Deaf or disabled children have the same rights to protection as any child but they could be more vulnerable to abuse because they may be dependent on others for practical assistance and intimate care as well as have impaired capacity to resist, avoid, understand or report abuse.



Although the great majority of carers have the child's best interests at heart, some will use their vulnerability as an opportunity to abuse. Sometimes it may be difficult to tell that a disabled child is being abused as people might think a child is behaving differently because of his or her disability - not realising that they are being abused.

## **Reporting procedures**

Two procedures are explained in this policy, one for reporting concerns in basketball and another for concerns outside of basketball. If unsure which applies, please contact the Child Welfare Officer for advice.

### **How to respond to a disclosure from a child**

**If you witness or become concerned about someone's behaviour, or someone tells you they or another person is being or has been abused you should:**

- react calmly so as not to frighten or deter the disclosure;
- listen carefully and take what they say seriously;
- keep any questions to the absolute minimum and for clarification only;
- tell them they are not to blame and that they are right to tell;
- reassure them and explain you have to share what they have said;
- It is not for you to decide if abuse has taken place but to report the concerns;
- make a record of everything said and any actions taken as soon as possible;
- If you think the situation is an emergency, contact your Club Welfare Officer or Basketball England's Lead Child Protection Officer. If they are not immediately available then you should contact your local Children's Social Care, LADO or Police without delay. Expert advice can also be provided by the NSPCC Helpline on 0808 800 5000.

### **Actions to avoid**

**The person receiving the disclosure should not:**

- panic or allow their shock to show;
- ask questions other than to clarify that you have enough information to act;
- speculate or make assumptions;
- make promises or agree to keep secrets;
- make negative comments about the alleged abuser;
- approach the alleged abuser;
- discuss the allegations with anyone who does not have a need to know;
- take sole responsibility;
- delay in reporting the concerns.

It should be noted that not all young players are able to express themselves verbally. Communication difficulties may mean that it is hard for them to explain or be understood. Sometimes it is difficult to distinguish the signs of abuse from the symptoms of some disabilities or conditions, in relation to the nature of an individual's impairment. However, the welfare of the child is paramount and where there are concerns about the safety of a young player, record what has been observed in detail and follow the procedures to report these concerns.

### **Records and Information**

Information passed to the Children's Social Care or the Police must be as helpful and comprehensive as possible, hence the necessity for making a detailed record at the time of the disclosure/concern. Ideally this information should be compiled utilising the Incident Referral Form.

**Information which may be required at the referral stage:**



### Young person

- Name/age/gender/disabilities/ethnicity/address/details of parents/agencies already working with the family/relationship between them and accused.

### Accused

- Name/age/gender/address/position in sport and occupation etc;
- Any other allegations/previous incidents.

### Primary evidence

- Facts from the person making the allegation including dates/times/venue/witness details;
- Records with dates, including any documents such as emails;
- Has anyone else been informed or is anyone else already involved in the investigation.

Reporting the matter to the Police or Children's Social Care department should not be delayed by attempts to obtain more information. Wherever possible, referrals telephoned to Children's Social Care should be confirmed in writing within 24 hours. A record should also be made of the name and designation of the Children's Social Care member of staff or Police officer to whom the concerns were passed, together with the time and date of the call, in case any follow up is needed.

A copy of this information should also be sent directly to the Basketball England Lead Child Protection Officer and a copy should be retained by the Club Welfare Officer and stored in a secure place.

### Confidentiality

**Every effort should be made to ensure that confidentiality is maintained with information shared on a 'need to know basis' only. This includes but is not limited to the following people:**

- the Club Welfare Officer;
- the parents of the person who is alleged to have been abused (**only following advice from Children's Social Care**);
- Children's Social Care/Police;
- the Basketball England Lead Child Protection Officer and members of the Basketball England Case Management Group (CMG);
- the alleged abuser (and parents if the alleged abuser is a young person) **only following advice from Children's Social Care**.

Information should be stored in a secure place with limited access to designated people, in line with data protection laws (e.g. that information is accurate, relevant and secure).

### Procedures

It is acknowledged that the suggestion that a child has/is being abused can evoke strong emotions. It can be very difficult to hear suspicions or allegations but it is important that concerns are acted on. There are different procedures set out for reporting concerns about behaviour within basketball and another for concerns outside of basketball.

It is not for you to decide if abuse has taken place but to report the concerns. It is helpful if an incident referral form is completed as this sets out the sort of information which is useful. You should be careful to report as much detail as possible but avoid hearsay or assumptions. The alleged perpetrator will need to be informed of the specific allegation to give them the opportunity to respond.

The Maidstone Warriors Committee will decide if it is appropriate and/or possible to protect the identity of the complainant, although it should be noted that in some cases this may be apparent or necessary. If a complainant



is particularly concerned about their name being disclosed this should be discussed when making the referral. Where possible, those who have provided information will be informed about the progress and conclusion of the investigation.

## **Suspension**

If a case is judged to be potentially serious poor practice or abuse, the club may decide to take the neutral act of temporarily suspending the individual pending further investigations. Following a Children's Social Care or Police investigation, Maidstone Warriors Basketball Club will assess the available information to decide whether the individual can be reinstated to their role in basketball. This may be a difficult decision; particularly where there is insufficient evidence for the Police to act or obtain a conviction. In such cases, the Maidstone Warriors Committee must reach a decision based upon the available information which could suggest that on a balance of probability; it is more likely than not that the person poses a risk. The committee may decide that an individual should undertake certain actions such as further training or completing a new CRB disclosure, with failure to comply resulting in suspension.

## **Appeals**

The appeals procedure is available to anyone under investigation as part of natural justice. Anyone wishing to appeal against decisions by the Maidstone Warriors Basketball committee must do so in writing, to be received by the club within the specified period (usually 14 days unless stated differently) of the original decision being made. The appeal should include full details of the elements of your appeal and should also include a payment of £250 for the launch of the appeals process. Safeguarding appeals will be made to Sport Resolutions and The National Safeguarding Panel. (National Safeguarding Panel Guidelines can be downloaded from the Basketball England Webpage) Decisions made on an appeal by Sport Resolutions and The National Safeguarding Panel are final. There is no route for further appeal. Basketball England will follow all guidance and recommendations made by Sport Resolutions and The National Safeguarding Panel.

## **Monitoring and Evaluation**

To be conducted at the close of the case to see if changes need to be made to policies/ procedures or lessons can be learnt. All involved in a case are able to offer feedback so procedures can be continually improved.

## **Support to Deal with the Aftermath**

Consideration should be given about what support may be appropriate to young people and others effected such as parents and members of staff. Use of helplines, support groups and meetings will maintain an open culture and help the healing process. Thought should be given about what support may be appropriate to the alleged perpetrator of the abuse. See the list of essential contacts for expert organisations.

## **What to do if you are worried about the behaviour of anyone in basketball**

It is recognised that a child may seek you out to share information about abuse or neglect, or talk spontaneously individually or in groups when you are present. In these situations you must:

- Listen carefully to the child. DO NOT directly question the child.
- Give the child time and attention.
- Allow the child to give a spontaneous account; do not stop a child who is freely recalling significant events.



- Make an accurate record of the information you have been given taking care to record the timing, setting and people present, the child's presentation as well as what was said. Do not throw this away as it may later be needed as evidence.
- Use the child's own words where possible.
- Explain that you cannot promise not to speak to others about the information they have shared.
- Reassure the child that:
  - you are glad they have told you;
  - they have not done anything wrong;
  - what you are going to do next.
- Explain that you will need to get help to keep the child safe.
- Do NOT ask the child to repeat his or her account of events to anyone.

### **Consulting about your concern**

The purpose of consultation is to discuss your concerns in relation to a child and decide what action is necessary.

You may become concerned about a child who has not spoken to you, because of your observations of, or information about that child.

It is good practice to ask a child why they are upset or how a cut or bruise was caused, or respond to a child wanting to talk to you. This practice can help clarify vague concerns and result in appropriate action.

If you are concerned about a child you must share your concerns. Initially you should talk to one of the people designated as responsible for child protection within your organisation. At Maidstone Warriors Basketball Club this person is Chris Fairs. If one of those people is implicated in the concerns you should discuss your concerns directly with Social Services.

You should consult externally with your local Social Services Department in the following circumstances:

- when you remain unsure after internal consultation as to whether child protection concerns exist
- when there is disagreement as to whether child protection concerns exist
- when you are unable to consult promptly or at all with your designated internal contact for child protection
- when the concerns relate to any member of the organising committee.

Consultation is not the same as making a referral but should enable a decision to be made as to whether a referral to Social Services or the Police should progress.

### **Making a referral**

A referral involves giving Social Services or the Police information about concerns relating to an individual or family in order that enquiries can be undertaken by the appropriate agency followed by any necessary action.

In certain cases the level of concern will lead straight to a referral without external consultation being necessary.

Parents/carers should be informed if a referral is being made except in the circumstances outlined on p 4.

However, inability to inform parents for any reason should not prevent a referral being made. It would then become a joint decision with Social Services about how and when the parents should be approached and by whom.

**IF YOUR CONCERN IS ABOUT ABUSE OR RISK OF ABUSE FROM SOMEONE NOT KNOWN TO THE CHILD OR CHILD'S FAMILY, YOU SHOULD MAKE A TELEPHONE REFERRAL DIRECTLY TO THE POLICE AND CONSULT WITH THE PARENTS.**



If your concern is about abuse or risk of abuse from a family member or someone known to the children, you should make a telephone referral to your local Social Services Office. (see list p. 9).

### **Information required**

Be prepared to give as much of the following information as possible (in emergency situations all of this information may not be available). Unavailability of some information should not stop you making a referral.

- Your name, telephone number, position and request the same of the person to whom you are speaking.
- Full name and address, telephone number of family, date of birth of child and siblings.
- Gender, ethnicity, first language, any special needs.
- Names, dates of birth and relationship of household members and any significant others.
- The names of professionals' known to be involved with the child/family eg: GP, Health Visitor, School.
- The nature of the concern; and foundation for them.
- An opinion on whether the child may need urgent action to make them safe.
- Your view of what appears to be the needs of the child and family.
- Whether the consent of a parent with parental responsibility has been given to the referral being made.

### **Action to be taken following the referral**

- Ensure that you keep an accurate record of your concern(s) made at the time.
- Put your concerns in writing to Social Services following the referral (within 48 hours).
- Accurately record the action agreed or that no further action is to be taken and the reasons for this decision.

### **Confidentiality**

The organisation should ensure that any records made in relation to a referral should be kept confidentially and in a secure place.

Information in relation to child protection concerns should be shared on a "need to know" basis. However, the sharing of information is vital to child protection and, therefore, the issue of confidentiality is secondary to a child's need for protection.

*If in doubt, consult.*



## Action to take regarding allegations outside Basketball

If a young person informs you directly that he/she is being abused or describes abusive behaviour outside the basketball environment (i.e. at home or some other setting outside of basketball) **OR** through your own observations or through a third party you become aware of possible abuse outside the basketball environment you must **REACT IMMEDIATELY**.

- ensure the safety of the young person - if they need immediate medical treatment, take them to hospital or call an ambulance, inform doctors of concerns and ensure they are aware it is a child protection issue;
- If possible, contact the Club Welfare Officer or Club Chairman Officer immediately who will follow the reporting procedures detailed below. If **unavailable or cannot be contacted**, to avoid delay the person that has concerns should follow the procedures.

### Reporting Procedures

- seek advice immediately from the local Children's Social Care or LADO who will advise on the action to be taken, including advice on discussing with parents. Expert advice can also be provided by the NSPCC Helpline on 0808 800 5000 or Childline on 0800 1111;
- make a full and factual record of events utilising the Incident Referral Form and forward a copy of the recorded information, as directed by the Children's Social Care and/or Police, and also to the Basketball England Lead Child Protection Officer. If not already involved, contact the Club Welfare Officer as soon as possible.

## Roles, Responsibilities and Definitions

It is never easy to respond to a child who tells you that they are being abused and you may feel upset and worried yourself.

Where serious concerns exist over an individual's contact with children or a Police investigation is being conducted, 'Strategy meetings' may be held. Membership of this might include the Police, Children's Social Care, a Local Authority Designated Officer (LADO), health workers and the person's employers. If the allegations of abuse involve basketball or someone who could have contact with young people through basketball, it is possible that Basketball England would be invited to attend.

### CWO

The Club Welfare Officer is the person appointed at club level and provides the essential point of contact for welfare within the club. A Club Welfare Officer should be selected for their skills and knowledge, such as being able to handle matters of a safeguarding nature in an appropriate and confidential manner. They should be approachable for any concerns regarding safeguarding to be reported and be appropriately supported by other members of the club.

Along with the Maidstone Warriors Club committee, the Club Welfare Officer should ensure that the club is adopting and implementing safeguarding. Clubs are advised to ideally have two Club Welfare Officers, with at least one not holding a coaching position or being related to a coach at the club.

### Child Welfare Officer

The role includes managing the DBS (CRB) process, coordinating the dissemination of relevant policy, procedures & resources as well as supporting other Officers in their roles. The LCPO/CO also provides support for the Case Management Group as well as managing cases of poor practice/abuse within the sport. This includes being the central point of contact for enquiries such as from the complainants, LADO, Children's Social Care and the Police.



## **Statutory Agencies**

Children's Social Care (previously known as the Social Services) have a duty to ensure the welfare of children and a legal responsibility to make enquiries where a child in their area is considered to be at risk of, or actually suffering from, significant harm. Where an allegation relates to a crime against a child, the Police and Children's Social Care will work together to investigate. Usually the LADO is involved throughout to ensure information is shared with those who need to know.

## **Local Authority Designated Officer (LADO)**

The LADO works within Children's Services and will be involved in coordinating information sharing in cases in which it is alleged that a person who works with children (including as a volunteer) has:

- behaved in a way that has harmed, or may have harmed a child
- possibly committed a criminal offence against children, or related to a child
- behaved towards a child or children in a way that indicates s/he is unsuitable to work with children.

Ideally their contact details should be recorded within the clubs child protection policy and procedures to ensure they are accessible to all club members if needed. Where someone has concerns relating to anyone who holds a position of trust or responsibility with young people, these should be discussed with the LADO.

## **Local Safeguarding Children Boards (LSCB)**

Every local authority has a LSCB which is designed to ensure all agencies involved in safeguarding children work together effectively. They provide local inter-agency guidelines for the procedures that should be followed in cases of actual or suspected child abuse. The roles and responsibilities of LSCBs and the agencies that are represented on them are set out in the government guidance Working Together to Safeguard Children (2010).

## **Allegations of Previous Abuse**

Allegations of abuse may be made some time after the event (e.g. by an adult who was abused as a young person but felt unable to say anything at the time). Where such an allegation is made, the club must follow the reporting procedures because other children, either within or outside sport, may still be at risk from the alleged perpetrator.

## **Basketball in Schools**

When delivering activities in a school or directly under the supervision/management of school staff, the school's arrangements for child protection will apply. You must inform the designated teacher or person for that school, who will follow the Local Safeguarding Children Board (LSCB) procedures. You should also ensure that you inform your Club Welfare Officer who will need to make the Basketball England Lead Child Protection Officer /Compliance Manager aware of the situation.

## **The subject of allegations outside basketball**

If a person with a role in basketball is the subject of relevant allegations outside of the basketball environment, for example through their job as a teacher, Basketball England may still be informed by the statutory services even if the allegations do not directly involve basketball. This is to ensure that the welfare of young people remains the paramount concern. An individual may be suspended from their role in basketball whilst the investigation is conducted – this should be seen as a neutral act to protect all involved.





## Useful Definitions

**Child:** refers to anyone under 18 years of age.

**Vulnerable Adult:** this is difficult to define briefly but a person over 18 years of age who because of mental or other disability, age or illness; may be unable to take care of themselves, or unable to protect themselves against significant harm or exploitation.

**Staff:** any person acting in an official role for a club/organisation whether this is paid or voluntary.

**Child Abuse:** Child abuse is any form of mistreatment or lack of care that leads to injury or harm of a person under 18 years of age. Abuse can happen to a child regardless of their age, gender, race or ability. Abusers can be adults (male or female) and other young people, and are usually known to and trusted by the child and family. There are four main types of child abuse: physical, sexual, emotional and neglect.

The definitions below are adapted from Department of Health (1999) *Working Together to Safeguard Children - A guide to inter-agency working to safeguard and promote the welfare of children.*

**Neglect** - where adults fail to meet a young person's basic physical and/or psychological needs, likely to result in the serious impairment of the young person's health or development (e.g. failure to provide adequate food, shelter and clothing or the failure to ensure access to appropriate medical care or treatment.) It may also include refusal to give young people love, affection and attention. Neglect in sport could include a teacher or coach not ensuring young people were safe, exposing them to undue cold, heat or to unnecessary risk of injury.

**Physical Abuse** - where adults physically hurt or injure young people for example by hitting. Examples of physical abuse in basketball may be when the nature and intensity of training and competition exceeds the capacity of the young person's immature and growing body or where drugs are used to enhance performance.

**Sexual Abuse** - where young people are used by adults (both male and female) to meet their own sexual needs. Showing young people pornographic material (books, videos, pictures) or talking to young people in a sexually explicit manner is also a form of sexual abuse. In sport, coaching techniques, which involve physical contact could potentially create situations where sexual abuse may go unnoticed. The power of the coach over young performers, if misused, may also lead to abusive situations developing.

**Emotional Abuse** - is the persistent emotional ill treatment of a young person such as to cause severe and persistent adverse effects on their emotional development. It may involve conveying that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person. It may feature age or developmentally inappropriate expectations being imposed on young people. It may involve causing young people to feel frightened or in danger by being constantly shouted at, threatened or taunted which may make the young person very nervous and withdrawn. Some level of emotional abuse is involved in all types of ill treatment of a young person. Emotional abuse in basketball may occur if young people are subjected to constant criticism, name-calling, and sarcasm, bullying or unrealistic pressure to perform to high expectations consistently.

The definitions below are adapted from Department of Health (2000) *No Secrets – Guidance on developing and implementing multi-agency policies and procedures to protect vulnerable adults from abuse.*

In respect of disabled young people, a consensus has emerged identifying the additional forms of abuse that could occur:

**Psychological Abuse** – including emotional abuse, threats of harm or abandonment, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, verbal abuse, isolation or withdrawal from services or supportive networks.

**Financial or Material Abuse** – including theft, fraud, exploitation, pressure in connection with wills, property or inheritance or financial transactions, or the misuse or misappropriation of property, possessions or benefits.



**Neglect and Acts of Omission** – including ignoring medical or physical care needs, failure to provide access to appropriate health, social care or educational services, the withholding of the necessities of life, such as medication, adequate nutrition and heating.

**Discriminatory Abuse** - including racist, sexist, that based on a person's disability or other protected personal characteristic as defined in the Equality Act 2010, as well as other forms of harassment, slurs or similar unfair treatment.

### Essential Contacts

| Organisation                                 | Contact details  | Website  |
|--|--|--|
| Basketball England                           | 0114 2841060<br><a href="mailto:childprotection@basketballengland.co.uk">childprotection@basketballengland.co.uk</a> | <a href="http://www.basketballengland.co.uk">www.basketballengland.co.uk</a> |
| Childline                                    | 0800 1111  | <a href="http://www.childline.org.uk">www.childline.org.uk</a>               |
| NSPCC  | 0808 800 5000  | <a href="http://www.nspcc.org.uk">www.nspcc.org.uk</a>                       |
| CPSU   | 0116 234 7278  | <a href="http://www.thecpsu.org.uk">www.thecpsu.org.uk</a>                   |
| Local contacts – complete for your club/area |  |  |
| Club Welfare Officer                         | Chris Fairs  |  |
| Club Chairman                                | Dr Wayne Wright<br>07815 101318  |  |
| LADO   |  |  |
| Police                                       | In emergency dial 999.   |  |
| Children's Social Care                       |  |  |